



## 2023 DELTA HEALTH DEPARTMENTAL SUCCESSES

### CLINICS

- a. Launched new chronic care management program
- b. Discontinued external scribe services and transitioned to employed staff
- c. Implemented online scheduling and digital check-in
- d. Received Patient Centered Medical Home accreditation
- e. Discontinued Health Catalyst service, saving approximately \$4,116 per year per clinic

### EDUCATION DEPARTMENT

- a. Offered new Critical Care Nuts and Bolts Course for nursing staff
- b. Created new video for our Total Joint program for optimal surgery outcomes
- c. Started in-house ACLS, BLS and PALS classes to reduce cost for certifications
- d. Held two-day Trauma Conference for EMS personnel and medical providers

### EMERGENCY DEPARTMENT

- a. Have not used any RN travelers this year
- b. Working on COPPER certification (Colorado Pediatric Preparedness in the ER)
- c. Held bomb drill that allowed us to practice initiating Incident Command

### ENVIRONMENTAL SERVICES

- a. EVS implemented CompuClean, a digital tracking system for inspections and communication of needs with staff
- b. Linen team implemented a donation program to the Delta County animal shelter of linens taken out of circulation

### INFORMATION SYSTEMS

- a. Implemented DXH600 Lab Analyzer
- b. Implemented 340B Verity Project
- c. Multiple upgrade projects completed hospital-wide
- d. Multiple data automation projects; Sentri7, Wallgreens, Press Ganey, HealthSight, Diversion

### INTENSIVE CARE UNIT

- a. 95% high score in bedside medication scanning
- b. Increased allergy verification compliance
- c. New bedside monitors & CNS-Nihon Kohden

### LABOR & DELIVERY

- a. Implemented Enhanced Recovery after Cesarean (ERAC)
- b. Above goal of 80% for Hospital Transformation Program (HTP) for postpartum depression screening
- c. Received Baby Friendly re-designation
- d. Held a 1<sup>st</sup> Birthdays of 2023 Party and community event that involved many different community resources available to Delta County residents
- e. Booth at Harvest Fest in Paonia
- f. Booth at Apple Fest in Cedaredge
- g. Handed out candy canes with OB provider information at Santa Claus parade

### MED/SURG

- a. Nurse Resident Program: we expect to enroll 6 nurses between Jan and May
- b. Monthly staff centered education: prepared and taught by staff and posted to Health Stream
- c. New Isolation precaution signs to explain isolation required for patients to their family members
- d. Medication Scanning Reports sustained higher than 95%
- d. New Nihan Kohden Monitors
- e. Sam Payan C.N.A. Western Colorado C.N.A. Excellence Award

### NUTRITION SERVICES

- a. Achieved 100% compliance in Hand Hygiene survey.
- b. Eliminated disposables wherever possible.
- c. Improved turnaround time for outpatient and late tray meal service.
- d. 3 of our team members earned Bee Awards and 1 received the St. Luke's award

## **QUALITY DEPARTMENT**

- a. Raised Leapfrog Patient Safety Grade from C to B
- b. Expect to retain approximately \$546,563 for year 2 of the HTP program
- c. Completed 3 year CMS and NIAHO accreditation survey, approved by DNV
- d. Engaged in several quality projects (i.e. Maternal Health, Zero Suicide Initiative, Health Equity, Patient Safety, etc.), which earned HQIP (Hospital Quality Incentive Payment) (which earned \$463,612 and raised Delta Health to the top/highest payment tier
- e. Implemented required electronic reporting to CMS with Medisolv.
- f. Implemented new quality dashboards that are updated quarterly on the Intranet
- g. Improved C-Diff infection rate by implementing a new QI process for C-Diff infections in 2022 resulting in zero C-Diff infections in 2023
- h. Created an in-depth Patient Advocacy & Satisfaction brochure to provide to patients, thus improving our patient advocacy program

## **REHABILITATION SERVICES**

- a. Our outpatient department has completed over 21,000 patient visits this year with a growth of over 14% from 2022
- b. We are now the sole multi therapy rehab provider in the Delta region
- c. Added pediatric physical therapist
- d. 3rd consecutive year of "Best of Delta County Award" for best therapy provider
- e. Last stages of acquiring our DME license

## **SURGERY DEPARTMENT**

- a. Surgeries increased by 8%
- b. Scopes increased by 16%
- c. SSI rate continues to be low. Have only had 1 surgical site infection this year