



CLINIC HIGHLIGHTS

February 2023

February is all about love and that holds true for the clinics as well! Our providers LOVE seeing their patients make progress toward their healthcare goals and we LOVE seeing our providers and staff happy and engaged. Matt and I meet with all the clinic providers and managers bi-monthly and those meetings are full of suggestions and ideas on how we can better meet the needs of our providers and our patients. The providers appreciate having time with Matt on a regular basis that is specific to their clinic.

February 17th marked the go live date for provider based billing for the pulmonary clinic, the urology clinic and the surgical clinic. With that billing designation we can capture additional expenses on the cost report.

We continue to work with the Colorado Health Foundation on advancing team based care at West Elk Hotchkiss, Delta Family and Adult Primary Care. We are in year two of the two year grant and our clinics are engaging in patient flow analysis, streamlining the scheduling process and how to use staff to the top of their licensure. The way we think about care delivery is starting to change and our patients are the ones who will be receiving the benefits of these changes.

Delta Family is working on implementing digital check in through Athena, West Elk already have digital check in via Phreesia. This type of automation helps the front staff handle more call volume and give the patient in front of them more personalized attention as it cuts down on the amount of data that needs to be entered into the system manually before the patient can be seen by the provider.

We hope your February was full of love too.

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