

CLINIC HIGHLIGHTS

January 2022

2021 was a challenging year for the clinics, but we learned that we can see more patients and still provide quality care. We discovered ways to increase productivity and we embraced some new ways of caring for patients that we might not otherwise have given much thought to. For 2022 we are excited to look to the future and to continue to see large volumes of patients but to minimize the negative impact the stress of increased volumes had on our staff and providers. More providers are opting for virtual scribes, using text to speech software and encounter plan templates that pull in the information from the patient's chart that they use all the time and creating other types of templates within the EMR.

We have also been awarded a grant for team based care training through the Colorado Health Foundation. The grant includes three consultants that Colorado Health Foundation has chosen to help us develop a strong team based care model to help us be successful in a value based world. The three primary care offices will all be participating and what we learn we hope to be able to offer some ideas to our very busy specialty clinics. In addition to the consultants the CHF is also giving us \$62,500.00 per year this year and in 2023 to help offset the cost of the wages for the teams to complete the training. Each clinic has chosen an interdisciplinary team to lead the work and then they will train the other teams within the office once they have worked out the kinks.

I am so very proud of the work the clinics staff and providers have done and continue to do and the care they provide to our patients. Our clinic staff have continued to provide services for our communities that has kept at least some patients out of the emergency room and possibly out of the hospital. They have taken on the testing and vaccination burden for the most part in the county and they have done so without hesitation. Our clinic teams have really stepped up and been there for the communities that we serve.

Vickie Schauster, M.Ed

Executive Director of Clinic Operations

Delta Health

Phone: 970.399-2690

Email: vschauster@deltahospital.org

www.deltahospital.org

