



## CLINIC HIGHLIGHTS

### June 2022

- As the summer heats up so does the performance of our clinics! I am so happy to see more clinics closing the financial gap than ever before. The clinic managers are focused on ways to increase billable services by proactively reaching out to patients to manage their health rather than wait for them to come in sick and it's really showing.
- We are launching limited on-line scheduling for existing patients and once we work out the kinks we will open it up for a greater variety of visits. This will allow patients to schedule via the patient portal and we are super excited about this feature, Athena has recently upgraded the functionality so now it is able to meet our needs. Digital check in is also in the works but it will take us more time to configure that so stay tuned.
- We held our annual clinic education days in May and we had a blast learning about front office and back office processes and procedures, we did some team building which included building contraptions to drop an egg, several of which kept the egg from breaking and our participants even wrote raps about our mission, vision and values.
- Delta Health Family Medicine and West Elk Hotchkiss Clinic are both within their survey window for RHC and we are ready! Delta Health Family Medicine and Adult Primary Care are done with their Patient Centered Medical Home calls and are waiting for their initial survey to be scheduled. West Elk Hotchkiss is not far behind.
- Our Tele-psych provider Amy Adams is onboarding now and we anticipate she will be ready to see patients via telehealth by July 1. This will help our primary care providers with patients who need additional medication assistance for psychiatric medications.
- We are gearing up for our new providers, Dr. Cole starts July 1 and Dr. Jimenez in August, Dr. Frantz and Rose-Borcherding start in Oct.
- The remodel at 70 Stafford is coming along nicely and we will be taking the current Delta Health Family Medicine staff and providers on a site seeing tour on June 23. If you'd like to take a peek just let me know.

So many exciting things are happening within DH and within the clinics. Thank you for your continued support!

**Vickie Moore, M.Ed**

*Executive Director of Clinic Operations*