



## CLINIC HIGHLIGHTS

### September 2022

Fall is well on its way with cooler nights and chilly mornings. The clinics are staying the course continuing to build strong volumes and provide quality care for our patients. The clinic move of DFM went very well. Thank you to the organization on the clinic staff and leadership of Jessica Zlomke. That group made the move so easy for the Plant Operations team and we appreciate all the pre-work. The new space is serving them well and we are happy with the change.

DFM and APC have applied for their Patient Centered Medical Home recognition and certification and are just waiting for the unannounced survey. Our window is 120 days from date of application, so we are expecting a visit between now and the end of the year. WEH is gearing up to do their application and will be ready within the next month or so. Patient Centered Medical Home is based on best practice of caring for the whole patient and focuses on prevention of disease in an effort to keep people healthy as long as possible but also providing support in the management of chronic diseases. In addition it will help us be successful in value based payment models and will allow us to have leverage in negotiating payer contracts.

August was a strong month for the clinics and each month I continue to see progress toward the clinics becoming financially viable. We are focused on providing comprehensive healthcare while becoming as efficient as possible in order to continue to increase patient volumes. Our new providers are settling in nicely and their appointments are filling up quickly. Dr. Angles and the Med Exec team have developed a mentoring program and each of our new providers has a seasoned physician mentor assigned to them, I am very excited that our new physicians will have that added level of support.

Thank you all for your continued support of the clinics.

**Vickie Moore, M.Ed**

*Executive Director of Clinic Operations*